

DISPERSAL POLICY

Boxpark Ltd is committed to the safe, orderly and effective dispersal of all patrons.

The dispersal procedure (around the terminal hour) is dedicated to make maximum contribution by exercising positive measures towards and at the end of trading in moving customers from the venue and its immediate area in such a way as to cause minimum disturbance or nuisance and to make the minimum impact upon the neighbourhood in relation to potential nuisance, anti-social behaviour or crime.

It is recognised that the sudden emergence of patrons onto the street at the terminal hour may cause unnecessary noise and lead to anti-social or offending behaviour. Accordingly the following control measures have been put in place:

- Approximately half an hour before the end of trading, SIA badged security staff shall become proactive in encouraging dispersal outside the venue. This will usually be the responsibility of security staff at the main entrance. Security will ensure that customers stay for no longer than is necessary outside the premises.
- Approximately half an hour before the end of trading, the managers shall gradually introduce a more relaxed style of music, which shall not be cut abruptly but continue at a background level whilst customers wind down at their own pace. The lighting shall gradually be increased and announcements shall be made via PA system regarding quiet and swift dispersal and of the presence of CCTV systems monitoring the internal & external environs of the premises.
- Security shall not overly encourage the customers out of the building but shall maintain a watchful presence whilst the crowd naturally disperses.
- As Boxpark clears of customers, all security shall proceed outside in high visibility jackets where, under the direction of the security manager, they shall assist in politely encouraging people to vacate the area. The high visibility clothing adds to 'capable guardianship' within the public space highlighting them as authority figures controlling our private premises.
- All security shall remain outside for up to 30 minutes after the terminal hour or until (at the security manager's discretion) all customers from Boxpark have sufficiently dispersed.

- All security and managers shall be proactive in advising customers to vacate the environs of the premises quietly and with respect for others. It is to be made clear that any transgressors will not be welcome back to Boxpark in future. Clear signage to the above effect shall be on permanent display in the exit areas. This message is to be reinforced by PA announcements during the last hour of trading.
- When customers have finally dispersed staff outside the premises will check the immediate vicinity to ensure that no rubbish is left lying around that might later be used to commit crime or cause a public nuisance.
- Staff will invariably leave the premises later than customers will. Their behaviour can impact on local disturbance also and have therefore been instructed to leave quietly. Boxpark has introduced a training regime to bring every member of staff up to date with the implications of the Licensing Act 2003 and the need to respect this policy. Staff will thereafter be knowledge checked every 3 months.